EIGHTEEN YEARS OF DEDICATION: SRIDHAR'S JOURNEY WITH TELESMART

Sridhar Narayan, thank you for being such an integral part of the Telesmart journey.



STARTING THE JOURNEY

When Sridhar first walked through the doors at Telesmart 18 years ago, the company was little more than a handful of people sharing office space in Wellington. Today, Telesmart stands as a trusted provider of managed telephony, network, and IT solutions across New Zealand and Australia - and Sridhar has been there every step of the way.

Sridhar Narayan

"I joined Telesmart when there were only three directors and two admin staff," he recalls. "I was the first technical person employed. I've seen the growth of Telesmart from where we were to where we are today - with technology, presence, and solutions. It's been a wonderful journey for me personally and professionally."

FIRST DAY

Sridhar's connection to Telesmart began through a working relationship with Ross Lynch, the company's founder. At the time, Sridhar was coordinating installations for Telesmart in Auckland through another company. After six months of collaboration, Ross offered him a role - and the opportunity to help establish Telesmart's presence in Auckland.

His first day involved flying to Wellington to meet the team and get started. For nearly two years, he shuttled between Auckland and Wellington, laying the groundwork for what would become a key part of Telesmart's national footprint.



EVOLVING WITH TELESMART

Over the years, Sridhar's role has evolved alongside the company's growth. He's witnessed - and helped drive - major shifts in technology and product offerings. One of his proudest achievements was bringing Fletcher Steel and Fletcher Buildings on board as customers, a milestone that marked a turning point in Telesmart's expansion.

He also played a vital role in assisting the Networks team with setting up data centres in Auckland, contributing to the infrastructure that supports Telesmart's services today. "Telesmart has grown so much since I joined," he says. "From a shared office to multiple locations across New Zealand and Australia - it's been incredible to see."

LEARNING ALONG THE WAY

With each new product and service, Sridhar has embraced the challenge of learning and adapting. His technical skills have grown in step with the company's ambitions, and he's quick to credit the supportive and friendly team around him for making that journey enjoyable.

"Telesmart is a great company to work with," he says. "The team is very supportive and friendly. That makes day - to - day work easy."



MEMORABLE MOMENTS

Among the many memorable moments, Sridhar fondly recalls the annual Christmas gatherings and team activities - traditions that have helped foster a strong sense of friendship and belonging.

Reflecting on nearly two decades with Telesmart, Sridhar says, "I didn't realise it had been 18 years. It's been really good, and I've enjoyed every minute of it."

His advice to new starters is simple but powerful: "Enjoy your time here. It's a great opportunity to learn and improve your skills across multiple technology sectors - network, IT, voice, and more."



LOOKING AHEAD

As Telesmart celebrates 20 years, Sridhar's story is a testament to the dedication, resilience, and spirit that have shaped the company's journey. His contributions have helped lay the foundation for what Telesmart is today - and his hopes for the future are rooted in continued growth, innovation, and teamwork.

Congratulations, Sridhar - and thank you for being such an integral part of the Telesmart journey.